



COMMUNICATION WITH PEOPLE WITH DISABILITIES

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Labeling a people with a disability

- Two models of a disability
- Medical (disability is a disease that needs to be treated)
- Social (disability is the product of social restrictions that prevent full education of persons with disabilities in social currents and relations).

Negative terminology

- handicapped, spastic, wheelchair bound, wheelchair bound, mentally handicapped, mentally retarded, mentally retarded, physically fit, blind, hard of hearing, physically incompetent person, people with special needs, blind, deaf, hard of hearing...

Positive terminology

- person with a disability,
- person with a visual impairment,
- person with a hearing impairment,
- wheelchair users.

MOST IMPORTANT RULE

- COMMUNICATION SHOULD FOCUS ON A PERSON, NOT ON DISABILITY!

About disability

- Disability is not always a consequence of illness!



Handling

- ✓ It is decent to handle even if a person has restricted movements or uses a prosthesis.



Using of everyday speech

- It is correct to use the custom expression along the way
- "SEE YOU!"
- "WE'RE RUNNING!"



Help

- Always ask a person with a disability if they need help before giving it to them. Sometimes help is unnecessary or unwanted!



Addressing

- Speech directly to a person with a disability, not to a personal assistant or professional! If the conversation lasts a long time, try to allow visual contact with the wheelchair users!



Wheelchair

- The wheelchair is a part of the personal space of the person who benefits them. You do not need to rely on their threads to measure them without the express permission of the user!



Conversation with a impaired hearing person

- In this situation, one should not try to speak louder, but turn to the person and allow him to see the interlocutor's facial expressions.
- Sign language.



Travelling

- When some people with disabilities explain a wide range of things, keep in mind that some of them may have a problem with its assessment.



Drivers with disabilities

- Respect the driver with a disabilities!
- Do not use marked parking spaces for people with disabilities!
- Extended duration of "psychic seconds".



Guide dogs

- It is forbidden to play with guide dogs who are trained to help to people with disabilities because they are “at work (service)”.



Advantage in procedure before the public authorities

- Give way to a person with a disability!



Removing prejudices against people with disabilities

- It is necessary to constantly re-examine the attitude towards disability and disability in the course of their improvement!



Children and people with disabilities

- When meeting a person with a disability, children should not be discouraged from asking questions.





THANK YOU FOR YOUR ATTENTION!

